



# Managed Testing

An overview of our services

---



# Dependable Excellence



A team of 100+ skilled manual and automation testers

Efficiency driven automation solutions

Proven expertise across 150+ clients

Quality-driven approach

# What we offer

A comprehensive portfolio of testing services delivered by domain specialists.

## Our services



Health checks



Fully managed test services



Test and project discovery



End-to-end test project management



Manual testing



Automation testing

## Areas of expertise



Web-based applications



PoS and self-checkouts



APIs



CRM solutions



ERP solutions



E-commerce



Mobile solutions



Payments

## Types of engagement



One-off project



Existing team augmentation



Agile engineering capability



Strategic test management and planning

# Facing into business challenges

## Quality improvement

---

Poor testing can lead to product issues. Our skilled teams specialise in targeted testing, focusing on high-risk areas, leveraging retail and commerce expertise to enhance solution quality.

## Skillset challenges

---

We offer specialists, full teams, or tailored solutions that can seamlessly integrate into your projects. Our expertise ensures quality improvement through focused testing, alongside the ability to meet your project deadlines.

## Optimising routine projects

---

Customers turn to us for our speed. We collaborate to execute projects faster without compromising quality. Plus, our automation capabilities accelerate testing, ensuring efficiency and cost benefits.

## Navigating complex IT roadmaps

---

We'll navigate complex projects with you, clarifying testing priorities and effective approaches. Our guidance ensures a smooth IT journey while staying within budget.



# Outcomes we deliver

Making an impact for every customer



## Market release in record time

Successful launch of a new customer-facing product, thanks to efficient testing, for quality and speed.



## Reduced risk

Minimised errors in new releases by implementing automated testing for a global footwear retailer.



## Successful and stable go-live

Enabled the release of a complex facilities platform for a shopping outlet by providing strategic testing expertise.



## Enhanced efficiency

Fast-tracked market entry for an online grocery platform through best-practice test automation protocols.

# The PMC approach

Delivering stability, quality and resilience

## Long-term solutions

---

We prioritise equipping our customers with enduring solutions, whether through refined methodologies or strategic roadmaps infused with continuous improvement and foresight into future trends.

## Problem-focused

---

Our teams get to the heart of the problem within your product. It can be difficult to work out where they are occurring from, so we pinpoint the root cause with a scalable team to support your success.

## Tailored approach

---

We provide a balance between manual and automation testing, ensuring your exact requirements and pain points are addressed. Our teams work with you to build an approach that fits around your timescales.

## Domain expertise

---

Our domain expertise enhances project efficiency, providing insights from system architecture to defect identification even before development, ensuring a robust foundation for success.

# Our Testing customers

We're proud to handle testing projects for businesses of all sizes, spanning retail, hospitality, B2C, and B2B sectors.

Whatever the solution, and however we're engaged, the objective is always the same: provide a high-quality, cost-effective, and adaptable testing service that meets our customer's unique needs and situation.

As a result, our customers see accelerated time-to-market, better product quality, minimised costs, mitigated risks, and long-term success.

**pluxee**



**WHSmith**

**NCR V::YIX**



Acacium Group

**national express**



“

*The team has been great at raising any concerns quickly, sharing observations and challenging things; it's clear that they really care about the work they are doing and want to do things right.*

”

Martyn Matthewson  
IT Test Analyst, Fitflop





“

*We needed to get the product right and so we had to bring in the required expertise to help. PMC were able to quickly target manual scripting to cover all areas in scope in a way that they could be followed and understood by all business users.*

”

Antonia Haines  
Delivery Manager, Pluxee

**pluxee**



# Here to help



Email: [info@pmccommerce.com](mailto:info@pmccommerce.com)

Tel: +44 (0)1235 521900